

A photograph of two young children, likely of African descent, looking out from a hole in a brown, textured wall. They are wearing dark blue hooded jackets with light green accents. The child in the foreground is wearing a jacket with a light green stripe across the chest and a small 'X' logo. The child in the background is wearing a similar jacket. The scene is set against a plain, brown wall, suggesting an urban or slum environment.

**JOIN OUR MISSION**  
**FOR CHILDREN AT RISK**  
**ON THE STREETS**

**PROJECT OFFICER - FAMILY SUPPORT**

Railway Children Africa – Recruitment pack

**children** RAILWAY  
No child lost to the streets



# WE BELIEVE IN A WORLD WHERE NO CHILD EVER HAS TO LIVE ON THE STREETS

At Railway Children, we aim to reach vulnerable children found alone and at risk on the streets, and around railways, where they face abuse and exploitation.

They find themselves living on the streets because they've nowhere else to go and nobody to turn to.

**We stand for children, their childhoods and their futures.**

## Over 10,000 children survive on the streets of Tanzania

We work in Tanzania, where children alone on the streets are frequently regarded by society as a nuisance that must be tolerated - a 'problem' rather than vulnerable children who desperately need help and support.

Many are treated as criminals and locked up with adults, where they are subjected to further violence and sexual abuse.

**Our pioneering work enables us to get to children before the streets get to them.**



# OUR AIM FOR 2027 IS TO LEAVE NO CHILD BEHIND

Our new 2022-2027 strategy model focusses on four key action areas for change in order to protect the most vulnerable children, before, during and after they are alone and at risk on the streets:

1. Protecting vulnerable children and supporting their families.
2. Strengthening community responses.
3. Strengthening child protection systems and policies.
4. Invest in evidence building to establish programme models and practices that can be replicated.

At the heart of this is a focus and dedication to collaborating with others and the development of contextual safeguarding solutions, to protect all young people from harm and abuse.



# WHO WE ARE



## OUR VISION

We believe in a world where no child ever has to live on the streets.



## OUR MISSION

Create and enable sustainable change for children living alone and at risk on the street.



## OUR AIM FOR 2027

We will evidence and demonstrate, effective and sustainable safeguarding solutions for street connected children.

## These Five Values Guide Our Work



### NEVER GIVE UP

Face challenges head on.



### HAVE COURAGE

Push boundaries.  
Think Big.



### EARN TRUST

Be Honest. Always act with Integrity.



### SHOW COMPASSION

Respect and Dignity  
for all.



### NURTURE TALENT






Encourage growth.  
Enable others.



# OUR PEOPLE PROMISE

All that we can achieve as an organisation is only possible because we have dedicated, skilled and courageous people. Their tenacity, passion and compassion create a culture that enables us to deliver incremental value beyond the resources we could ever have available to us. We know this, we witness it every day and therefore we strive to create an organisation that values them and their contribution.

As we set out to achieve life saving change for vulnerable children, we make our people a promise:

-  We will ensure diversity and inclusion, following transparent, fair and rigorous recruitment processes that attract and encourage applications from a diverse range of candidates.
-  We will support new people to fully settle into their new role and our organisation by providing a structured induction and integration programme.
-  We will work with our people to identify their career and development goals and facilitate opportunities for growth.
-  We will develop and implement a wide range of initiatives that ensure that our people are well-managed, supported, cared for and feel valued, listened to and included.
-  When people leave, we will listen and learn and seek leavers to be ambassadors for Railway Children Africa.



## THE ROLE

### **Project Officer - Family Support**

<b>Salary:</b>	<b>Attractive</b>
<b>Department:</b>	<b>Family Department</b>
<b>Location:</b>	<b>Mwanza &amp; Dar es salaam</b>
<b>Responsible to:</b>	<b>Team Lead</b>

## JOB PURPOSE

Railway Children Africa (RCA) is looking for a dedicated Project officer to work in the capacity of a Family worker to support reintegrating/re-unifying children rescued from the streets with families. Additionally, the job entails working with the Social Welfare Department in reunifying street-connected children with families.

The person will be required to work flexibly, to support street-connected children, and children living in long-term shelters to ensure their immediate needs are addressed and are supported to be reunified with families.

# KEY RESPONSIBILITIES

- Identifying, contacting, and engaging children alone on the streets to be enrolled on the project.
- Building positive relationships with street-connected children, children long long-term shelters and families.
- Conducting assessments with individual children, and caregivers for planning purposes
- Develop and implement care plans for individual children, caregivers and families that address identified needs.
- Conduct therapeutic support sessions with individual children, caregivers and families aiming to address identified needs.
- Document and keep good records of beneficiary case files and kept up to date.
- Make follow-up of reunified children and families to monitor progress, re-assess needs, and proactively make referrals.
- Conduct regular risk assessments to ensure the safety of project beneficiaries.
- Capacitate caregivers in knowledge and skills to strengthen their parenting and promote children's wellbeing.
- Monitor the progress of the reunification families and provide timely reports on the support provided versus progress.
- Facilitate access to livelihood, educational support, and micro credit and self-help groups for reintegration cases.
- Establish and maintain strong working relationships with social welfare departments in Mwanza Urban districts, schools and other community service providers to enhance service provision to children and families.

## Linkages & Networking

- Support networking and linkages with the Social welfare department and other stakeholders to support programme implementation.
- Represent RCA in key local, national, and regional networks and forums.

## General Duties

- Conduct yourself in accordance with the rules of the Child and Adult Safeguarding Policy and Code of Conduct in your personal and professional life – which includes reporting suspicions of child abuse or any other breach of these policies.
- Demonstrable commitment to and the ability to uphold and promote Railway Children's core values.
- Understanding of the importance of an organizational Code of Conduct and Safeguarding policy.

- Uphold and work within RCA's policies and procedures.
- Undertake any other duties, as appropriate to the post, as delegated by the line manager.

## Experience:

- At one year of experience in a Project Officer role working with vulnerable children and families.
- A person who has experience and understanding of the Child Protection and Safeguarding process and can handle sensitive and confidential issues with tact and diplomacy.

## Person Specification

- We are looking for an experienced Project Officer with energy, determination, passion and flair. As well as a proven track record of supporting vulnerable young people.

## Education:

- Diploma or bachelor's degree in social sciences, community development or equivalent from a recognized university.

## Knowledge and Skills:

- Strong relational and communication skills
- Non-judgmental and open-minded
- Ability to be creative and find positive solutions to problems.
- Knowledge and understanding of the issues facing vulnerable young people at risk in Tanzania.
- Knowledge of the range of support options and services for young people and families.

## Attitude:

- Solution-oriented and flexible attitude with the ability to work proactively and take initiative.
- Ability to build strong team relationships.
- Possess the requisite empathy, compassion and passion to address the needs and challenges of working with children and Young vulnerable adults.
- Demonstrable commitment to and the ability to uphold and promote RCA's core values of Never giving up, Having courage, Earning trust, showing compassion and Nature Talent in all activities.



# A GREAT PLACE TO WORK

Railway Children Africa is an International NGO registered in Tanzania, no. I-NGO/R1/00941, as an affiliate of our parent company Railway Children UK.

Railway Children has been working in Africa for over 10 years. We continually strive to provide a positive work environment for all our employees.

This is an exciting time to be joining Railway Children Africa.

In the next five years we have exciting plans to upscale our work dramatically.

If you would like to be part of this exciting journey, we'd love to hear from you.





# STILL INTERESTED?

## How to apply...

To apply for this position, please complete the application form and return it to [jobs.mwanza@railwaychildren.or.tz](mailto:jobs.mwanza@railwaychildren.or.tz) Please include job title applied for in email subject. Please note that Railway Children will only accept applications made using this application form and will not accept CVs, academic certificates or covering letters.

At Railway Children, we are committed to the safeguarding and protection of all those who come into contact with us in our work. We follow a range of procedures to ensure that only those who are suitable to work with children and vulnerable people are recruited to work for us. This post is subject to a range of background and reference checks including criminal records check.

Due to the number of applications often received, only those to be invited for interview will be informed of the outcome of their application.

Applicants who have not heard within two weeks of the closing date should assume they have been unsuccessful.

Closing date: 13<sup>th</sup> September 2024 at 17:00 East African time.

**THANK YOU.**